

Judaeo-Christian-Franciscan narratives underpinning Mayo Values

VALUE	O.T. Passage	N.T. Passage	FRANCIS/ CLARE STORY
<p>PRIMARY VALUE –The needs of the patient come first</p>	<p>Is. 49:15 Can a mother forget her infant...even though she forget, I will never forget you</p>	<p>Mt.25:40 - <i>to the least, you do to me</i></p> <p>Lk.15:1-7 Leave the 99 and go after the lost sheep</p>	<p>2Cel 92 Mother of two of the brothers came asking for alms... Francis said “Give our mother the New Testament so she can sell it to care for her needs...God will be pleased more by giving than by reading AC 50 in the beginning, friars at Rivo Torto,...at midnight a brother cried “I’m dying! I’m dying of hunger”...so that the brother would not be ashamed to eat alone, Francis had all the brothers get up and eat together...<i>each of your must consider his own constitution...one of you may be sustained with less food than another; I still do not want one who needs more food to try imitating him in this...</i></p>
<p>Respect - Treat everyone in our diverse community including patients, their families, and colleagues with dignity</p>	<p>Lv 19:3 stand up in the presence of the aged, and show respect for the old: thus shall you fear your God</p>	<p>1Cor 12:23 the body of Christ: “those parts we consider less honorable we surround with greater honor”</p> <p>Lk 20:46 –be on guard against the scribes... who take honor at banquets...</p>	<p>1 Cel 57 At the time of the crusades, Francis was not afraid to present himself to the Sultan who received him graciously, ..with admiration...</p> <p>LM IX:8 –the Sultan, perceiving in the man of God a fervor of spirit and of courage that had to be admired, willingly listened to him and invited him to stay longer with him</p>

<p>Compassion – Provide the best care, treating patients and family members with sensitivity and empathy</p>	<p>Ex.22:15-26 “Social Laws” ...I am compassionate</p>	<p>Lk 10:29-37 Good Samaritan...the one who treated with compassion</p>	<p>LegCl 38 “Clare took care of her Sisters... with wonderful zeal of charity. Frequently, in the cold of the night, she covered them while they were sleeping... She caressed the feet of a depressed Sister;</p> <p>RegnB X:1-2 <i>If any of the brothers falls sick, ..designate who is to stay and serve him as “they would want to be served themselves.” In case of the greatest need,.they can entrust him to someone who should do what needs to be done</i></p>
<p>Integrity – Adhere to the highest standards of professionalism, ethics and personal responsibility, worthy of the trust our patients place in us</p>	<p>Micah 6:8 What the Lord requires: only to do the right and to love goodness, and to walk humbly with your God</p>	<p>Mk 9:50 Salt is good, but if the salt becomes insipid, with what will you restore its flavor? Keep salt in yourselves and you will have peace with one another</p>	<p>Fior.26: Bro.Angelo, guardian, rebuked three robbers who came to the door for food and sent them away... Francis arrives and is upset that men were turned away and sent Angelo with bread and wine to go out and find the three and eat with them...</p>
<p>Healing – Inspire hope and nurture the well-being of the whole person, respecting physical, emotional and spiritual needs</p>	<p>Jer.29:11 For I know well the plans I have in mind for you...plans to give you a future full of hope</p>	<p>1Jn.4:18 Love casts out fear.. Mt.10:8 Cure the sick, raise the dead...without cost you are to give Mk 16:18b <i>They will lay hands on the sick, and they will recover</i></p>	<p>LegCl 32-35 -when she traced the sign of the Cross on the sick, sickness miraculously fled from them; ... children frequently experienced the miraculous power of Clare</p> <p>RegCl IV:12 let the abbess be the last refuge for those who are troubled, lest the sickness of despair overcome the weak should they fail to find in her health-giving remedies</p>

<p>Teamwork – Value the contributions of all, blending the skills of individual staff members in unsurpassed collaboration</p>	<p>Sirach 3: 17-28 ... conduct your affairs with humility, and you will be loved more than a giver of gifts. Humble yourself the more, the greater you are... an attentive ear is the wise man's joy.</p>	<p>Rom 15:5 May the God of endurance and encouragement grant you to think in harmony with one another... Col 3:12-14 bear with one another and forgive one another</p>	<p>Adm 2: The evil of self will ...<i>that person eats of the tree of the knowledge of good who makes his will his own</i> RegnB VII:15 Wherever the brothers may be and in whatever place they meet, they should respect spiritually and attentively one another, and honor one another without complaining....</p>
<p>Excellence – Deliver the best outcomes and highest quality service through the dedicated effort of every team member</p>	<p>Dt.1:16-17 Listen to complaints among your kinsmen, and administer true justice to both parties even if one of them is an alien. In rendering judgment, do not consider who a person is; give ear to the lowly and to the great alike, fearing no one, for judgment is God's.</p>	<p>Mt 5:48 Be perfect...</p>	
<p>Innovation – Infuse and energize the organization, enhancing the lives of those we serve, through the creative ideas and unique talents of each employee</p>		<p>Rv 21:1-5 <i>Behold, I make all things new</i> Mk 16:15 <i>Go forth to the whole world</i></p>	<p>3 Cel. I:1 ...there leapt upon the earth a new man; a new army quickly appeared; and the peoples marveled at the signs of an apostolic newness...people came running from everywhere, the crowds swelled, and were quickly joined as living stones....</p>
<p>Stewardship – Sustain and re-invest in our mission and extended communities by wisely managing our human, natural and material resources</p>	<p>Gen 1:28-30 have dominion over...be fruitful...God looked on everything created and found it good</p>	<p>Lk 19: 11-26 nobleman gave ten gold coins to 10 servants...to everyone who has , more will be given</p>	

These values that guide Mayo Clinic's mission to this day are an expression of the vision and intent of our founders, the original Mayo physicians and the Sisters of St. Francis